The Client

Fortune 500 company with global operations, offices, and data centers.

The Problem

The client has been a long time e-waste & ITAD customer of ERI, but more recently had a need for quickly decommissioning an over 1 million square foot office campus which was being relocated. ERI was only given 30 days to immediately start the project and decommission the offices and server rooms.

ERI’s decommission team was dispatched on location, including the National Account Executive who was on scene, multiple project managers, technicians, and movers. This included over 40 people working full-time for 30 days decommissioning the space.

As an added complication, several offices were remaining and had to remain online and active while ERI decommissioned the electronic assets. ERI’s project management team took special care to ensure the office stayed online and undisturbed during the entire process.

Assets removed and decommissioned included servers, computers, televisions, laptops, tablets, printers, copy machines, and more including anything with a power switch to ensure environmental compliance and data security.

Over a 30 day period, ERI took 15 full semi loads of assets totaling over 500,000 pounds of electronics out of the facility and sent it to ERI’s nearest facility for sorting and final disposition. Due to the old age of the office campus and the assets within, most of the electronics were at end of life and were recycled. However, ERI’s ITAD department was able to data wipe and remarket numerous items, covering over 33% of the project cost.

Through ERI’s efforts, the client was able to vacate the facility on time and on budget, saving hundreds of thousands of dollars in potential fines, and able to know that all of their electronic devices were properly disposed of in accordance with all environmental and data protection regulations.